

Media frequently asked questions

What is Medicare Benefits?

Medicare Benefits makes it easier for people to understand their Medicare options, and to make confident Medicare decisions. Using their experience, understanding and everyday language, our licensed sales agents (and our website) support customers at every stage of the process – from initial research to buying and beyond.

How does Medicare Benefits work?

Medicare Benefits is not an insurance provider. But we have access to hundreds of carriers and thousands of policies. We're also independent. So once we get to know someone's healthcare needs and their budget, our agents and website can find, filter and rank plans based on their individual requirements.

How is Medicare Benefits different from what already exists?

Our goal is to provide the knowledge, tools, and support people need to find a Medicare plan they feel good about.

Whether on the phone or online, customers can research, learn and buy at their own pace. They can swap from an online experience, to a phone call and back again without losing their information. And any plans we recommend are always securely saved – so they can return to them at a time (and on a device) that suits them.

Together, our intuitive website and licensed sales agents provide a supportive environment that helps, informs and guides customers every step of the way – from initial research to buying and beyond.

No matter what Medicare decision people have to make, we make it much easier for them if they choose Medicare Benefits.

Who owns Medicare Benefits?

Medicare Benefits Solutions, also referred to as Medicare Benefits, is a brand operated by Health Compare Insurance Services Inc, a division of the NATIONAL GENERAL HOLDINGS CORP., which is headquartered in New York City and is a specialty personal lines insurance holding company. National General provides personal automobile, homeowners, umbrella, health, and niche insurance products. The group traces its roots back to 1939 and has a financial strength rating of A- (excellent) from A.M. Best.

Address

1100 NW Compton Drive, Suite 200, Hillsboro, OR 97006

Sales telephone

(888) 956-7735 / TTY 711 or (888) 320-1284 (fax)

For media enquires

team@medicarebenefits.com
www.medicarebenefits.com

